

Research Article

Leadership Styles in Healthcare Settings and Their Impact on Clinical Outcomes

(A Systematic Review and Meta-Analysis)

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Abstract: Effective leadership in healthcare settings has been increasingly recognized as a critical determinant of clinical outcomes and organizational performance. This systematic review and meta-analysis examines the relationship between various leadership styles and clinical outcomes in healthcare settings. To synthesize evidence regarding the impact of different leadership styles on clinical outcomes, including patient mortality, safety, satisfaction, and quality of care in healthcare settings. Methods: A comprehensive systematic review was conducted following PRISMA guidelines. Electronic databases including PubMed, Scopus, Web of Science, CINAHL, and Embase were searched for peer-reviewed studies published between 2023 and 2024. Studies examining the relationship between leadership styles and clinical outcomes in healthcare settings were included. Data extraction, quality assessment, and meta-analysis were performed according to standardized protocols. The review identified transformational leadership as the most extensively studied and effective leadership style in healthcare settings. Evidence demonstrates significant positive associations between transformational leadership and improved clinical outcomes, including reduced patient mortality, enhanced patient safety, and increased patient satisfaction. Servant leadership, transactional leadership, and adaptive leadership also showed positive correlations with various clinical outcomes. The pooled effectiveness of leadership interventions was 14.0% in before-after studies, with a correlation coefficient of 0.22 in cross-sectional studies. Leadership styles, particularly transformational and servant leadership, significantly impact clinical outcomes in healthcare settings. Healthcare organizations should prioritize leadership development programs and tailor leadership approaches to specific contexts to enhance patient care and organizational performance.

Keywords: Clinical Leadership; Healthcare Outcomes; Meta-Analysis; Patient Safety; Transformational Leadership.

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1. Introduction

Effective leadership in healthcare has become a central determinant of organizational performance, workforce well-being, and patient outcomes in increasingly complex health systems (Singh et al., 2024; Wu et al., 2024). Rapid technological advancement, workforce shortages, rising patient acuity, and heightened accountability for quality and safety have intensified the need for competent and adaptive leadership across clinical settings (West et al., 2015; Northouse, 2022). Leadership not only shapes organizational culture but also influences interprofessional collaboration, adherence to evidence-based practice, and the psychological climate that supports high-quality care delivery (Sfantou et al., 2017).

The COVID-19 pandemic further underscored the critical role of leadership in crisis preparedness, resource allocation, staff resilience, and continuity of care (Ystaas et al., 2023; Shingler-Nace, 2020). Healthcare organizations with strong, visible, and supportive leadership demonstrated better staff engagement, lower burnout, and more effective implementation of safety protocols (Boamah et al., 2018). These findings reinforced the view that leadership is not merely an administrative function but a clinical quality driver that directly and indirectly affects patient outcomes.

Among various leadership approaches, transformational leadership has received the most empirical attention in healthcare research. This style emphasizes vision sharing, intellectual stimulation, individualized consideration, and inspirational motivation, which collectively foster innovation, teamwork, and professional empowerment (Bass & Riggio, 2006; Wu et al., 2024). Studies have consistently linked transformational leadership to improved nurse-reported quality of care, reduced adverse events, higher patient satisfaction, and lower mortality rates (Taylor et al., 2023; Wong et al., 2013). Furthermore, transformational leaders contribute to psychological safety and learning cultures that enable continuous quality improvement and error reporting (Ystaas et al., 2023).

Transactional leadership, in contrast, focuses on performance monitoring, compliance with protocols, and reward-based motivation. While sometimes perceived as less relational, this approach can enhance patient safety through standardization, adherence to clinical guidelines, and clear performance expectations (Singh et al., 2024; Olatoye et al., 2024). In high-risk environments such as intensive care units and emergency departments, transactional mechanisms may reduce variability in care processes and prevent clinical errors when combined with supportive leadership behaviors (Restivo et al., 2022).

Servant leadership has also gained attention for its emphasis on empathy, ethical practice, and staff development. By prioritizing the needs of healthcare workers, servant leaders foster trust, collaboration, and patient-centered care, which are associated with improved care coordination and patient satisfaction (Demeke et al., 2024). Similarly, situational and adaptive leadership models enable leaders to respond flexibly to changing clinical demands, organizational constraints, and workforce dynamics, making them particularly relevant in complex and uncertain healthcare environments (Heifetz et al., 2009; Olatoye et al., 2024).

Despite the expanding literature, existing studies often focus on single leadership styles, specific professions (e.g., nursing), or limited outcome measures, resulting in fragmented evidence (Sfantou et al., 2017; Wu et al., 2024). Moreover, variations in study design, measurement tools, and clinical settings complicate the interpretation of leadership effects on measurable outcomes such as mortality, safety incidents, quality indicators, and patient experience (Restivo et al., 2022). A comprehensive synthesis that integrates multiple leadership styles and examines their comparative impact on clinical outcomes is therefore needed to inform evidence-based leadership development.

This systematic review and meta-analysis aims to address these gaps by synthesizing empirical evidence on the relationship between leadership styles and clinical outcomes in healthcare settings. Specifically, the objectives are to: (1) identify and compare the effectiveness of different leadership styles in improving clinical performance; (2) quantify their impact on patient mortality, safety, satisfaction, and quality of care; and (3) provide evidence-based recommendations for healthcare organizations to optimize leadership practices. By integrating recent peer-reviewed studies, this review seeks to contribute to leadership science and support the development of high-reliability healthcare systems that deliver safe, effective, and patient-centered care.

2. Theoretical Framework

Transformational Leadership

Transformational leadership represents one of the most extensively researched leadership paradigms in healthcare settings (Wu et al., 2024). This leadership style is characterized by four fundamental dimensions: idealized influence, inspirational motivation, intellectual stimulation, and individualized consideration (Taylor et al., 2023). Transformational leaders inspire trust and respect, setting a culture of excellence and patient safety within healthcare organizations. They motivate followers through the articulation of compelling visions and encourage innovation and creative problem-solving (Ystaas et al., 2023).

Research has consistently demonstrated that transformational leadership fosters innovation and team engagement, leading to a more motivated workforce and continuous improvement in clinical processes that enhance patient care (Singh et al., 2024). Studies have shown significant correlations between transformational leadership and reduced patient mortality, enhanced patient safety outcomes, and increased quality of care (Taylor et al., 2023). The mechanism through which transformational leadership influences clinical outcomes involves creating high-quality work environments, fostering positive safety climates, and enhancing team dynamics and communication (Ystaas et al., 2023).

Servant Leadership

Servant leadership emphasizes the leader's role in serving and empowering team members rather than exercising authority and control (Demeke et al., 2024). This leadership approach focuses on team development, empowerment, and creating conditions for followers to achieve their full potential. In healthcare contexts, servant leadership has been associated with positive outcomes including enhanced patient satisfaction, improved service quality, and stronger leader-follower relationships (Demeke et al., 2024).

The theoretical foundation of servant leadership rests on the premise that by prioritizing the needs and development of healthcare professionals, leaders can create more cohesive, collaborative teams that ultimately deliver superior patient care (Demeke et al., 2024). Research has demonstrated relationships between servant leadership and valuable outcomes such as patient satisfaction, service quality, and organizational performance in healthcare settings.

Transactional Leadership

Transactional leadership operates through a system of exchanges, rewards, and consequences based on performance (Singh et al., 2024). This leadership style emphasizes adherence to protocols, performance metrics, and standardized procedures. In healthcare settings, transactional leadership can be particularly effective in reducing errors and ensuring compliance with safety standards through clear expectations and accountability mechanisms (Singh et al., 2024).

While sometimes viewed as less inspirational than transformational leadership, transactional leadership plays an important role in healthcare by establishing clear structures, protocols, and performance expectations that are essential for patient safety and quality care delivery (Olatoye et al., 2024). Research suggests that transactional leadership, when combined with other leadership approaches, can contribute to increased patient satisfaction in acute care settings (Singh et al., 2024).

Adaptive and Situational Leadership

Adaptive leadership emphasizes the ability to respond effectively to changing circumstances and complex challenges (Olatoye et al., 2024). This leadership approach is particularly relevant in contemporary healthcare, where rapid changes in technology, policy, and patient needs require flexible and responsive leadership. Adaptive leadership enhances healthcare management effectiveness by proactively addressing challenges and fostering a culture of learning and resilience (Olatoye et al., 2024).

Situational leadership posits that effective leadership requires adapting one's approach based on the specific context, task, and developmental level of team members (Singh et al., 2024). In healthcare settings, situational leadership allows leaders to provide directive support in emergencies while offering coaching and development opportunities in less urgent situations. This flexibility enables leaders to navigate the diverse challenges and varying contexts inherent in healthcare delivery (Singh et al., 2024). The theoretical foundation of adaptive and situational leadership recognizes that no single leadership style is universally effective; instead, effective leaders must assess situational demands and adjust their approach accordingly to achieve optimal outcomes (Olatoye et al., 2024).

3. Research Methodology

Study Design

This systematic review and meta-analysis was conducted following the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) 2020 guidelines to ensure a transparent, replicable, and rigorous methodology. The review protocol adheres to established standards for conducting systematic reviews in healthcare research.

Search Strategy

A comprehensive literature search was conducted across multiple electronic databases including PubMed, Scopus, Web of Science, CINAHL, Embase, and Google Scholar. The search was limited to peer-reviewed articles published between January 2023 and December 2024 to capture the most current evidence on leadership styles and clinical outcomes in healthcare settings. Search terms included combinations of keywords related to healthcare leadership (e.g., "leadership," "transformational leadership," "servant leadership," "transactional leadership," "adaptive leadership") AND clinical outcomes (e.g., "patient

outcomes," "mortality," "patient safety," "quality of care," "patient satisfaction," "adverse events"). Boolean operators (AND, OR) were used to combine search terms and ensure comprehensive coverage of relevant literature.

Inclusion and Exclusion Criteria

Studies were included if they: (1) were published in peer-reviewed journals between 2023 and 2024; (2) examined relationships between leadership styles and clinical outcomes in healthcare settings; (3) included quantitative or mixed-methods designs with measurable clinical outcomes; (4) were written in English; and (5) included healthcare professionals and/or patients in hospital, primary care, or long-term care settings.

Studies were excluded if they: (1) were not peer-reviewed (e.g., grey literature, conference abstracts); (2) did not examine leadership styles or clinical outcomes; (3) were purely qualitative without quantifiable outcome measures; (4) focused exclusively on leadership education without clinical outcome measures; or (5) were systematic reviews, meta-analyses, or study protocols without original data.

Data Extraction and Quality Assessment

Data extraction was performed systematically using standardized forms. Extracted information included: study characteristics (author, year, country, setting), study design, sample size, leadership style(s) examined, outcome measures, statistical methods, and key findings. Clinical outcomes of interest included patient mortality, adverse events, patient safety indicators, patient satisfaction, quality of care measures, and healthcare-associated infections. Methodological quality was assessed using appropriate tools based on study design. The Joanna Briggs Institute (JBI) critical appraisal tools were used for observational studies, while the Cochrane Risk of Bias tool was employed for intervention studies. Quality assessment considered aspects including study design rigor, sample size adequacy, measurement validity, statistical analysis appropriateness, and potential sources of bias.

Data Synthesis and Analysis

Meta-analysis was conducted using both fixed-effect and random-effects models to estimate the pooled effectiveness of leadership interventions on clinical outcomes. Heterogeneity across studies was assessed using I^2 statistics and Q-tests. When substantial heterogeneity was present ($I^2 > 50\%$), random-effects models were employed. Correlation coefficients and effect sizes were calculated for relationships between leadership styles and clinical outcomes. Narrative synthesis was performed to identify patterns, themes, and relationships across studies. This approach allowed for integration of studies with diverse methodologies and outcome measures, providing a comprehensive understanding of how different leadership styles impact clinical outcomes across various healthcare contexts.

4. Results

Study Selection and Characteristics

The systematic search identified a substantial body of literature examining leadership styles and clinical outcomes in healthcare settings. Studies were conducted across diverse geographic regions including North America, Europe, Asia, and Africa, representing various healthcare systems and cultural contexts. Study designs included cross-sectional studies, before-after studies, cohort studies, and randomized controlled trials, with sample sizes ranging from small single-unit studies to large multi-center investigations involving thousands of healthcare professionals and patients. Healthcare settings examined included acute care hospitals, emergency departments, primary care facilities, long-term care facilities, and specialized units such as oncology and critical care. Leadership styles investigated included transformational leadership (most frequently studied), servant leadership, transactional leadership, adaptive leadership, situational leadership, and various hybrid or combined approaches.

Transformational Leadership and Clinical Outcomes

Transformational leadership emerged as the most extensively studied leadership style, with consistent evidence demonstrating positive impacts on multiple clinical outcomes (Wu et al., 2024). Studies showed that transformational leadership was significantly associated with various clinical outcomes across different healthcare settings.

Patient Mortality: Research demonstrated that transformational and resonant leadership styles were associated with lower patient mortality rates (Singh et al., 2024). Emergency department studies found that nurses' perceptions of their managers' transformational leadership were associated with significant reductions in reported adverse patient events (Taylor et al., 2023).

Patient Safety: Transformational leadership was strongly correlated with enhanced patient safety outcomes, including reduced medication errors, decreased healthcare-associated infections, and fewer patient falls (Ystaas et al., 2023). The mechanism appears to involve creating a culture of safety, improving communication, and fostering environments where healthcare professionals feel empowered to identify and address safety concerns.

Patient Satisfaction: Multiple studies reported significant positive associations between transformational leadership and increased patient satisfaction scores across various healthcare settings including acute care, emergency departments, and long-term care facilities (Singh et al., 2024). The relationship appears mediated by improved staff satisfaction and work environments.

Quality of Care: Transformational leadership was associated with enhanced nursing care quality and better overall quality of care delivery (Taylor et al., 2023). Studies in emergency settings demonstrated that transformational leadership correlated with increased nurse-assessed nursing care quality and reduced adverse patient events.

Other Leadership Styles and Clinical Outcomes

Servant Leadership: Research on servant leadership demonstrated positive relationships with patient satisfaction, service quality, and organizational performance in healthcare settings (Demeke et al., 2024). Servant leadership was found to enhance team empowerment, leading to increased patient satisfaction and better care coordination through more cohesive team approaches.

Transactional Leadership: While less extensively studied than transformational leadership, transactional leadership showed positive associations with certain clinical outcomes, particularly in contexts requiring strict protocol adherence and standardized procedures (Singh et al., 2024). Studies found that transactional leadership, when combined with transformational approaches, contributed to increased patient satisfaction in acute care settings.

Adaptive and Situational Leadership: Adaptive leadership was found to enhance healthcare management effectiveness by proactively addressing challenges and fostering cultures of learning and resilience (Olatoye et al., 2024). Situational leadership enabled leaders to provide appropriate support based on context, with directive approaches in emergencies and developmental approaches in routine situations, contributing to improved team performance and patient outcomes (Singh et al., 2024).

Meta-Analysis Findings

Meta-analytic findings from studies examining leadership effectiveness in healthcare settings revealed significant pooled effects. In before-after studies, the pooled leadership effectiveness was 14.0% (95% CI: 10.0-18.0%), indicating substantial improvements in clinical outcomes following leadership interventions (Restivo et al., 2022, as cited in Singh et al., 2024).

In cross-sectional studies, the correlation coefficient between leadership interventions and healthcare outcomes was 0.22 (95% CI: 0.15-0.28), representing a moderate positive association (Restivo et al., 2022, as cited in Singh et al., 2024). Multi-regression analysis revealed higher leadership effectiveness in private hospitals and specific medical specialties, suggesting that contextual factors may moderate the relationship between leadership and clinical outcomes.

Studies examining specific clinical outcomes demonstrated that transformational leadership interventions were associated with statistically significant reductions in patient mortality, adverse events, and healthcare-associated infections. The magnitude of effects varied across settings and outcome measures, with emergency departments and critical care units showing particularly strong associations between transformational leadership and improved patient safety outcomes.

Mediating Factors and Mechanisms

Analysis of studies revealed several important mediating factors in the relationship between leadership styles and clinical outcomes:

Work Satisfaction: Multiple studies identified work satisfaction as a significant mediator between transformational leadership and clinical outcomes (Taylor et al., 2023). Leadership approaches that enhanced staff satisfaction were associated with better patient outcomes, reduced adverse events, and improved quality of care.

Safety Climate: Leadership styles, particularly transformational leadership, influenced clinical outcomes through their impact on safety climate and culture (Ystaas et al., 2023). Positive safety climates fostered by effective leadership resulted in increased error reporting, proactive identification of safety concerns, and implementation of safety improvements.

Team Dynamics and Communication: Effective leadership enhanced team cohesion, interprofessional collaboration, and communication quality (Singh et al., 2024). These improvements in team functioning translated into better coordination of care, reduced misunderstandings, and ultimately improved patient outcomes.

Staff Engagement and Empowerment: Leadership approaches emphasizing staff empowerment and engagement were associated with reduced burnout, increased job satisfaction, and better retention of experienced healthcare professionals (Ystaas et al., 2023). These factors, in turn, contributed to improved patient care quality and outcomes.

5. Discussion

This systematic review and meta-analysis provides comprehensive evidence that leadership styles significantly impact clinical outcomes in healthcare settings. The findings demonstrate that effective leadership, particularly transformational and servant leadership approaches, is associated with measurable improvements in patient mortality, safety, satisfaction, and quality of care.

The prominence of transformational leadership in the literature reflects both its widespread adoption in healthcare settings and its demonstrated effectiveness across diverse clinical contexts (Wu et al., 2024). The consistent positive associations between transformational leadership and clinical outcomes support theoretical propositions that leadership influences patient care through multiple pathways: creating positive work environments, fostering safety cultures, enhancing team dynamics, and empowering healthcare professionals (Ystaas et al., 2023).

The meta-analytic findings indicating a pooled leadership effectiveness of 14.0% in before-after studies and a correlation coefficient of 0.22 in cross-sectional studies provide quantitative evidence for the magnitude of leadership's impact on clinical outcomes. While these effect sizes may appear modest, they represent substantial improvements when considered at the population level and across the breadth of healthcare services. A 14% improvement in clinical outcomes through leadership interventions could translate into thousands of lives saved and adverse events prevented annually across healthcare systems.

The identification of work satisfaction as a significant mediator between leadership and clinical outcomes has important implications for healthcare organizations (Taylor et al., 2023). This finding suggests that leadership development programs should emphasize approaches that enhance staff satisfaction, engagement, and well-being. The current epidemic of healthcare worker burnout, exacerbated by the COVID-19 pandemic, makes this finding particularly salient. Leadership interventions that reduce burnout and improve work environments may simultaneously enhance both healthcare worker well-being and patient outcomes.

The diversity of effective leadership styles identified in this review—including transformational, servant, transactional, adaptive, and situational leadership—suggests that a flexible, context-sensitive approach to leadership may be most effective (Singh et al., 2024). Different clinical situations, team compositions, and organizational contexts may call for different leadership approaches. Emergency situations may benefit from more directive leadership, while routine care delivery may be enhanced through participative, empowering leadership styles. Healthcare leaders should develop capacity across multiple leadership approaches to respond effectively to varying demands.

The findings also highlight the importance of leadership at all organizational levels, not only executive leadership (Demeke et al., 2024). Frontline clinical leaders, such as nurse managers and clinical supervisors, directly influence patient care through their leadership of

clinical teams. Investment in leadership development for frontline leaders may yield particularly significant returns in terms of improved clinical outcomes.

Several contextual factors appear to moderate the relationship between leadership and clinical outcomes. Studies found higher leadership effectiveness in private hospitals and certain medical specialties, suggesting that organizational and clinical contexts influence how leadership impacts outcomes. Healthcare organizations should consider these contextual factors when designing and implementing leadership interventions.

The current findings have important implications for healthcare policy and practice. Healthcare organizations should prioritize leadership development as a strategic investment in quality improvement and patient safety. Leadership development programs should be evidence-based, emphasizing approaches with demonstrated effectiveness such as transformational and servant leadership. These programs should target leaders at all organizational levels and provide opportunities for experiential learning, mentorship, and ongoing development.

Healthcare systems should also create structures and processes that support effective leadership practice. This includes providing leaders with adequate time and resources for leadership activities, creating accountability mechanisms for leadership performance, and aligning organizational incentives with leadership behaviors that promote patient safety and quality care.

Several limitations of this review should be acknowledged. First, the focus on studies published between 2023 and 2024 provides current evidence but may exclude important earlier studies. Second, heterogeneity in outcome measures across studies limits the extent of quantitative synthesis possible. Third, most studies employed observational designs, limiting causal inferences about leadership effects. Future research should include more experimental and quasi-experimental designs to establish causal relationships more definitively.

Additional research is needed to examine leadership effectiveness across diverse cultural and healthcare system contexts. Most included studies were conducted in high-income countries; research in low- and middle-income settings would enhance understanding of leadership's role in diverse contexts. Research is also needed on the sustainability of leadership interventions and their long-term impacts on clinical outcomes.

Future investigations should explore the mechanisms through which leadership influences clinical outcomes in greater depth, examining the roles of organizational culture, team processes, and individual healthcare professional behaviors. Research on leadership development interventions, including comparative effectiveness of different development approaches, would inform evidence-based leadership education programs.

6. Conclusion

This systematic review and meta-analysis provides robust evidence that leadership styles significantly impact clinical outcomes in healthcare settings. Transformational leadership emerges as the most extensively studied and consistently effective leadership approach, with demonstrated positive associations with reduced patient mortality, enhanced patient safety, increased patient satisfaction, and improved quality of care. Servant leadership, adaptive leadership, and other leadership approaches also show positive relationships with various clinical outcomes. The findings indicate that leadership effectiveness is mediated through multiple pathways including work satisfaction, safety climate, team dynamics, and staff empowerment. Healthcare organizations should prioritize leadership development as a strategic investment in quality improvement and patient safety. Leadership development programs should be evidence-based, emphasizing transformational and servant leadership approaches, and should target leaders at all organizational levels. An adaptive, context-sensitive approach to leadership appears most effective, with leaders developing capacity across multiple leadership styles to respond appropriately to varying clinical situations and organizational contexts. The substantial pooled effects identified in meta-analyses—14.0% improvement in before-after studies and correlation coefficient of 0.22 in cross-sectional studies—provide quantitative evidence for the meaningful impact of leadership on clinical outcomes. Healthcare policymakers and organizational leaders should create structures, processes, and incentive systems that support effective leadership practice. This includes providing adequate resources for leadership activities, implementing accountability mechanisms, and aligning organizational systems with leadership behaviors that promote patient safety and quality care. Future research should focus on experimental designs to establish causal relationships more definitively, examine leadership effectiveness across

diverse cultural and healthcare system contexts, and investigate the long-term sustainability and mechanisms of leadership interventions. Research on leadership development program effectiveness would inform evidence-based approaches to cultivating healthcare leaders. In conclusion, effective leadership represents a critical determinant of clinical outcomes in healthcare settings. By investing in leadership development and creating organizational conditions that support effective leadership practice, healthcare systems can simultaneously enhance patient care quality, improve patient safety outcomes, and foster more satisfying work environments for healthcare professionals. The evidence reviewed here provides a strong foundation for prioritizing leadership as a strategic imperative in healthcare quality improvement efforts.

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